



# MEDIATION TRAINING

**We Specialize in Mediation.** Insight Employment Mediation provides critical education and training for the success and longevity of your organization.

*"One of the best presentations on the subject I've seen in 20 years."*  
**Neil Johnson, Johnson Settlement Resources**

## Why is Corporate Mediation Training valuable?

Training prevents conflict from escalating. Workplace conflict - and ultimately, liability - can arise from many directions. Employees feel frustrated because of perceived unfair treatment, harassment, discrimination, hostile work environment, ADA / FMLA concerns, claims of defamation, invasion of privacy, broken promises...to name a few.

These claims can be managed and resolved at an early stage, with the help of a skilled mediator. Corporate mediation training allows your own managers, supervisors and human resource personnel to learn and practice the critical conflict resolution skills needed to effectively manage and mediate resolution.

We combine expertise in employment law, knowledge of psychology, and years of practical experience to provide you with stimulating methods and tools to prevent and resolve workplace conflict.

## Who should attend?

Human resource professionals, in-house counsel, supervisors and managers.

We will customize training for your organization, including keynote presentations, full-day sessions, and 40-Hour *Fundamentals of Workplace Mediation* which may be eligible for up to 36 hours of HRCI credit.

To learn more, contact us at **480-246-3366** or visit us at [www.insightemployment.com](http://www.insightemployment.com).

*"Amy, the Mediation Training was as powerful as you described. You are a great teacher and a role-model."* Mike Ingersoll, Frmr. Asst. Personnel Dir., City of Phoenix

### Your ADR Program

**In today's world, every company should have an Alternative Dispute Resolution program designed to resolve disputes at an early stage.**



*"Amy has an exceptional breadth of experience that provides her with a unique perspective our Company has found to be very effective."*  
Jeff Brodin, Senior Attorney, APS/Pinnacle West

### **About Amy:**

Amy Lieberman is an attorney, arbitrator and mediator whose practice is focused on the prevention and resolution of workplace and business conflict. She is a frequent public speaker and corporate trainer on Mediation and ADR topics.

Ms. Lieberman was selected by her peers as one of the **"Best Lawyers in America"** in ADR. She is recognized as an **Advanced Practitioner in Workplace Mediation and Employment Arbitration** by the Association for Conflict Resolution. In 2006, Amy was one of 25 listed in the Business Journal's **"Who's Who of Leading Lawyers"** in Phoenix. She is one of the Phoenix Business Journal's **"50 Outstanding Women in Business"** for 2007. Amy currently serves as the Chair of the Employment Advisory Council of the American Arbitration Association, mediates for the EEOC, and mediates and arbitrates employment cases with companies and lawyers.

